

## **CITIQ PREPAID TENANT APP COMPETITION: TERMS AND CONDITIONS**

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1. By entering the Citiq Prepaid Tenant App competition, you agree to the terms and conditions below.
2. The competition is run by Citiq Meter Solutions (Pty) Ltd, Registration No. 2009/022316/07, trading as Citiq Prepaid (Citiq Prepaid) at its sole discretion.
3. Citiq Prepaid reserves the right to amend the prize money, frequency and/or terms and conditions at any time without prior notice.

### **ELIGIBILITY TO ENTER**

4. The Tenant App competition is solely for users who adhere to the terms and conditions for using the app and participating in the competition. (Staff members and suppliers of Citiq Prepaid are excluded from the draw.)

### **HOW TO ENTER**

5. There is no fee to enter, but certain terms and conditions must be followed.
6. In order to be entered into the competition, you need to be a user of the Citiq Prepaid Tenant App. A user means the Tenant App was downloaded and installed, and the Tenant has registered their details.
7. Upon purchasing any token through the Citiq Prepaid Tenant App, you will be automatically added to the competition.

### **THE DRAW**

8. On the 5th business day of each month, Citiq Prepaid will randomly select 3 winners of the previous month using a lucky draw.
9. All tenants that purchased tokens via the Citiq Prepaid Tenant App will be added to the list for the month prior, from which 3 names will be randomly selected.
10. The winners will be announced publicly after Citiq Prepaid informs them they have won.
11. The 3 winners of each month will be announced through social media posts on Facebook and Instagram. We are also considering LinkedIn.

### **DURATION OF COMPETITION**

12. The competition will run from the 1st of June until the end of August 2024. Citiq Prepaid will investigate the extension of the competition during this time.

### **THE PRIZE**

13. Citiq Prepaid will pay prize money of R5000 (five thousand rands) to the 3 winner's nominated bank account by way of a single Electronic Funds Transfer (EFT) payment within 5 business days of their being notified as to the winner (and providing proof bank account details and ID if so required).
14. The prize is not transferable, exchangeable, or payable in cash or any form other than a single EFT payment directly into the winner's nominated bank account.

15. In the case of refusal or non-acceptance of the prize or conditions inherent to the competition, the prize will not be awarded to the winner(s). In this instance, Citiq Prepaid is entitled to randomly choose another winner from all entrants who successfully purchased tokens the month prior. Citiq Prepaid's decision regarding any aspect of the competition is final and binding, and no correspondence will be entered into.

#### **WINNER ANNOUNCEMENT**

16. The winners will be notified on the 5th business day of each month via the contact cellphone number and email address provided when registering on the Citiq Prepaid Tenant App.
17. Citiq Prepaid will attempt to contact the winners by cellphone and email up to two times.
18. If the winners do not respond within 5 business days after the second attempt, they will lose their right to the prize, and Citiq Prepaid reserves the right to choose a new winner randomly.
19. Citiq Prepaid will not accept responsibility for incomplete or inaccurate contact details when registering to use the Citiq Prepaid Tenant App.

#### **DATA PROTECTION AND PUBLICITY**

20. The entrant understands and agrees that Citiq Prepaid must collect and use personal information about the entrant to enter the competition.
21. You consent to any personal information you provide when entering the competition used by Citiq Prepaid to administer.
22. All personal information shall be used following Citiq Prepaid's Privacy Notice.
23. The winner agrees to Citiq Prepaid's publishing of their first name, business name, and/or place of work on its various media resources, e.g., website, Facebook, and CIC newsletter.

#### **LIMITATION OF LIABILITY**

24. Citiq Prepaid accepts no liability for any damage, loss, injury or disappointment suffered by any entrant due to participating in the lucky draw or being selected as a winner.